



No. 1-1/2020-R&C [CFA]

Dated: 11 -11-2020

**Circular R&C-CFA No. 53 /20-21**

**Subject: Revision in recently introduced Bharat Fibre Broadband plan ‘Fibre Basic’ and introduction of new ‘Bharat Fiber plan ‘Fibre Basic Plus’ in all the circles (except A&N circle)-reg.**

1. Kindly refer to letter No.1-1/2020-R&C(CFA){Circular R&C-CFA No.40/20-21} dated 25-09-2020 regarding introduction of new Bharat Fibre plans "Fibre Value@Rs.799/-", "Fibre Premium@Rs.999/-" and "Fibre Ultra@Rs.1499/-" including the plan ‘Fibre Basic’ @Rs.449/- p.m. in selected SSAs/BAs/Cities on promotional basis for 90 days.
2. Now, following has been decided by the Competent Authority:
  - a) **To revise recently introduced Bharat Fiber Broadband Combo plan ‘Fibre Basic’ [as introduced vide letter No. 1-1/2020-R&C(CFA){Circular R&C-CFA No.40/20-21} dated 25-09-2020] for new customers in all the circles (except A&N Circle). Details of the plan are as follows:**

S. No.	Particulars	Existing	Revised#
1	<b>Name of Plan</b>	Fibre Basic	Fibre Basic
2	<b>Bandwidth (Download Speed) subject to Technical Feasibility</b>	Up to 30 Mbps till 3300 GB, up to 2 Mbps beyond	Up to 30 Mbps till 3300 GB, up to 2 Mbps beyond
3	<b>Applicability</b>	All users in selected SSAs/BAs/Cities of all the circles (Except A&N Circle)	<b>New users of all the circles (except A&amp;N circle)</b>
4	<b>Monthly Rental Charges (Rs)</b>	Rs. 449/-	<b>Rs. 449/- (For First six months only)</b>
5	<b>Annual Payment Option (Rs.)</b>	NA	NA
6	<b>Two Years Payment Option (Rs.)</b>	NA	NA
7	<b>Three Years Payment Option (Rs.)</b>	NA	NA

8	<b>Download/Upload Limit per month</b>	Unlimited	Unlimited
9	<b>Addl. Usage Charges/MB beyond free download/ upload limit (Rs)</b>	Not Applicable	Not Applicable
10	<b>Free E-mail IDs/Space (Per E-mail ID)</b>	1/1 GB	1/1 GB
11	<b>Static IP Address (On Request)</b>	NA	NA
12	<b>Security Deposit</b>	One Month charges	One Month charges
13	<b>Minimum Hire Period</b>	One Month	One Month
14	<b>Telephone fixed monthly charges in Rs</b>	Nil	Nil
15	<b>Free Calls (within BSNL N/W)</b>	Nil	Nil
16	<b>Additional facility</b>	24Hrs. Unlimited free calling (Local +STD) on any network within India.	24Hrs. Unlimited free calling (Local +STD) on any network within India.
17	<b>MCU charges/ pulse in Rs.</b>		
18	<b>ISD Charges on MCU basis</b>	As per existing ISD Tariffs	As per existing ISD Tariffs

# **Terms & conditions** for providing 'Fibre Basic' plan:-

- i. The plan shall be available only for the **new Broadband customers and available on promotional basis.**
- ii. The above plan will be available upto the expiry date of other promotional fibre plans [as introduced vide letter no.1-1/2020-R&C(CFA){Circular R&C-CFA No.40/20-21} dated 25-09-2020].
- iii. To migrate customers (after expiry of Six months period from the date of activation of BB connection) acquired under revised 'Fibre Basic' plan to the plan 'Fibre Basic Plus' automatically, who are not opted any regular Fibre Broadband plans at the time of CAF filling. **Customers may also be informed suitably in advance about automatic migration.** Customer's consent in this regard shall be taken at the time of CAF filling.
- iv. Further, existing customers, who are recently opted above plan before revision, they may also be migrated after expiry of Six months subscription period from date of activation of their BB connection. **Customers may also be informed suitably in advance about automatic migration.**

- b) To introduce new Bharat Fiber Broadband Combo plan ‘Fibre Basic Plus’ for existing as well as new customers on regular basis in all the circles (except A&N Circle). Details of the plan are as follows:

S. No.	Particulars		Existing
1	Name of Plan		Fibre Basic Plus##
2	Bandwidth (Download Speed) subject to Technical Feasibility		Up to 60 Mbps till 3300 GB, up to 2 Mbps beyond
3	Applicability		All users in all the circles (except A&N circle)
4	Monthly Rental Charges (Rs)		Rs. 599/-
5	Half Monthly Payment Option (in. Rs.)		NA
6	Annual Payment Option (Rs.)		NA
7	Two Years Payment Option (Rs.)		NA
8	Three Years Payment Option (Rs.)		NA
9	Download/Upload Limit per month		Unlimited
10	Addl. Usage Charges/MB beyond free download/ upload limit (Rs)		Not Applicable
11	Free E-mail IDs/Space (Per E-mail ID)		1/1 GB
12	Static IP Address (On Request)		NA
13	Security Deposit		One Month charges
14	Minimum Hire Period		One Month
15	Telephone fixed monthly charges in Rs		Nil
16	Free Calls (within BSNL N/W)		Nil
17	Additional facility		24Hrs. Unlimited free calling (Local +STD) on any network within India.
18	MCU charges/pulse in Rs.	NIL	
		NIL	
19	ISD Charges on MCU basis		As per existing ISD Tariffs

## Customers who will be acquired directly in this plan or migrated from ‘Fiber Basic’ shall continue under plan ‘Fiber Basic Plus’ till the disconnection of Broadband.

3. Above charges are exclusive of GST.

4. The circles shall ensure to comply with all regulatory requirements including on line reporting to TRAI and also update the circle website. Further, circle shall ensure to comply with the TRAI guideline w.r.t. number of plans.
5. The above instructions shall be **effective w.e.f. 14-11-2020 in all the circles (except A&N circle)**.
6. This circular is issued based on the approval of Competent Authority in Broadband Cell File No. BSNLCO-CFAO/11(14)/3/2020-CFA-(Part-1). For any queries/clarification in this regard, matter may be taken up with Broadband Section, BSNL Corporate Office, Janpath, New Delhi-110001 (Phone No. 011-23710497 & Fax No. 011-23734052).



**DM (T&C) - CFA**

To,

**All Head of Telecom Circles (except A&N circle)/Metro Districts/ITPC, Pune, BSNL.**

Copy to: -

1. CMD, BSNL.
2. Director (CFA / CM / ENT / HR / FIN), BSNL Board.
3. CGM, NCNGN- for information.
4. All PGMs / GMs - CFA, CO BSNL.
5. All Tariff committee members [GM (NWP-CFA)/GM (NWP-BB)/Sr.GM (Finance-CFA)], BSNL C.O.
6. GM (CFA), CO BSNL w.r.t. case mark: BSNLCO-CFAO/11(14)/3/2020-CFA- (Part 1) carrying the approval of the Competent Authority in the matter.
7. GM (CIT), CO BSNL – for adequate publicity and marketing of the service.
8. AD OL, BSNL C.O for Hindi version.
9. CGM (ITPC), BSNL (Pune) for necessary changes in CDR/billing systems.
10. CGM (BBNW), BSNL, CTS Compound, Netaji Nagar, New Delhi-23.
11. GM (BBNW), BSNL, Bangalore NOC, East Telephone Exchange Building, Lazar Road, Near Bangalore east Rly Station Bangalore.
12. Secretary, TRAI.
13. Guard File.



**DM (T&C) - CFA**